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United States Senate

COMMITTEE ON
HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS

WASHINGTON, DC 20510-6250

June 19, 2013

Daniel R. Levinson
Inspector General
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Washington, DC 20201

Dear Mr. Levinson:

As part of the Subcommittee on Financial and Contracting Oversight's ongoing investigation of payments to durable medical equipment companies, I received numerous complaints from consumers regarding inappropriate and aggressive marketing. I am writing to refer the companies named in these complaints to your office for review and, if warranted, investigation. The complete list of companies is attached.

Please contact Subcommittee staff Cathy Yu at (202) 224-9383 or Tim Brennan at (202) 224- 8707 with any questions. Please send any official correspondence relating to this request to Lauren_Corcoran@hsgac.senate.gov. Thank you for your attention to this matter.

Sincerely,



Claire McCaskill
Chairman

Subcommittee on Financial and Contracting Oversight

cc: Ron Johnson
Ranking Member
Subcommittee on Financial and Contracting Oversight

Attachment

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Company	Location	Issue(s)
Pathways	Clinton, MO	Illegal documentation of services billed to Medicaid
Apria Healthcare 800-260-8808 www.apria.com	Lake Forest, CA	Double billing
The Dental Enrollment Center		Telemarketing
Total eMedical 866-961-1818 www.totalemedical.com	Pompano, FL	Aggressive marketing, telemarketing
Select Rx 561-288-1141	FL	Aggressive marketing, telemarketing
Medi Home Care 800-845-5850 www.msa-corp.com	Lexington, SC	Aggressive marketing, telemarketing
Friendship Home Medical Equipment 800-776-9112 friendshipofva.com	Various in VA	Aggressive marketing, telemarketing
Emergency Medical Alert 502-771-4670	Bloomfield, KY	Telemarketing
Lincare 727-530-7700 www.lincare.com	Clearwater, FL	Telemarketing
Applied Medicals 877-706-3837 appliedmedicals.com	Miami, FL	Telemarketing, aggressive marketing
American Home Products		Telemarketing, sending products never requested
Global Medical Direct 888-405-9980 globalmeddirect.com	Lenexa, KS	Telemarketing
Med –Care Diabetic & Medical Supplies 888-777-0737 medcareinc.com	Boca Raton, FL	Telemarketing, Aggressive sales
Life Alert www.lifealert.com 773-683-1860	Various	Telemarketing
Fox Medical Equipment	Springfield, MO	Overbilling
Medical West Respiratory of St. Louis www.medicalwest.com 314-993-7940	St. Louis, MO	Fraudulent invoicing

Medical Alert Service 816-666-7575		Telemarketing
Ozarks Prosthetics 417-889-3222 www.ozarkpo.com	Springfield, MO	Fraudulent invoicing
US Healthcare Supply 877-521-1555 www.ushsnj.com	Milford, NJ	Telemarketing
Carepoint Pharmacy 855-237-9112 carepointrx.com	Schaumburg, IL	Aggressive marketing, telemarketing
Eastern Arkansas Diabetic and Medical 888-323-0906	Helena, AR	Aggressive marketing, telemarketing